

# Hamilton Police Service

## Ward 12 Town Hall Meeting



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March 2025

# Agenda

- Housekeeping
- Crime Manager Role
- Ward 12 and Division 3 Overview
- Traffic Safety Unit
- Crime Statistics
- COAST/MCRRT/EET/SNP & RIST
- Reporting To Police
- Crime Prevention Tips
- Q & A



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# Crime Manager Role

- Liaise with community, councillors, patrol officers
  - Convey concerns to specialized police units
- Work with divisional crime analyst who reviews every report that comes in and identified crime trends and patterns
  - When trends identified, work closely with police and community resources to address issue

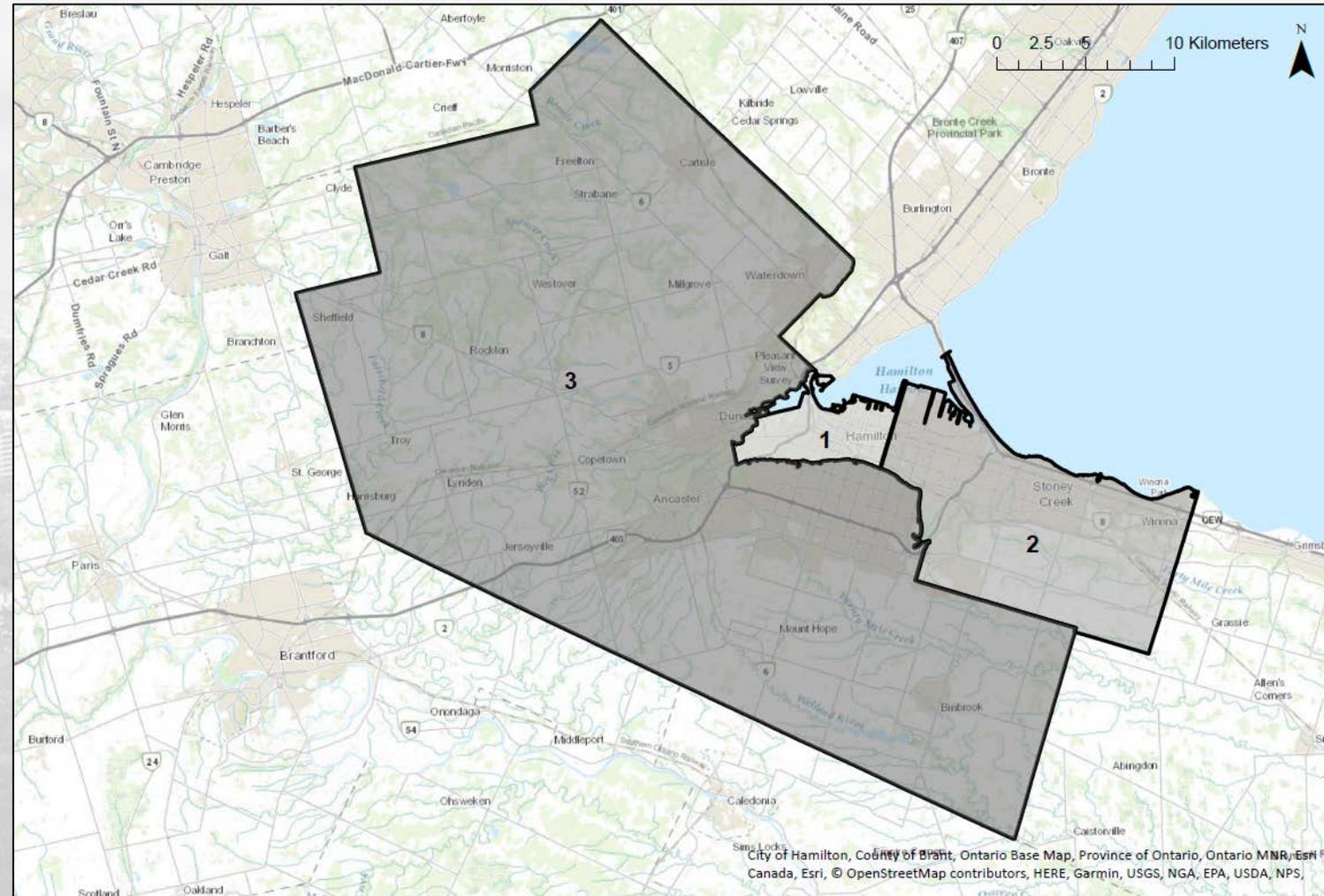


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# Division Roadways

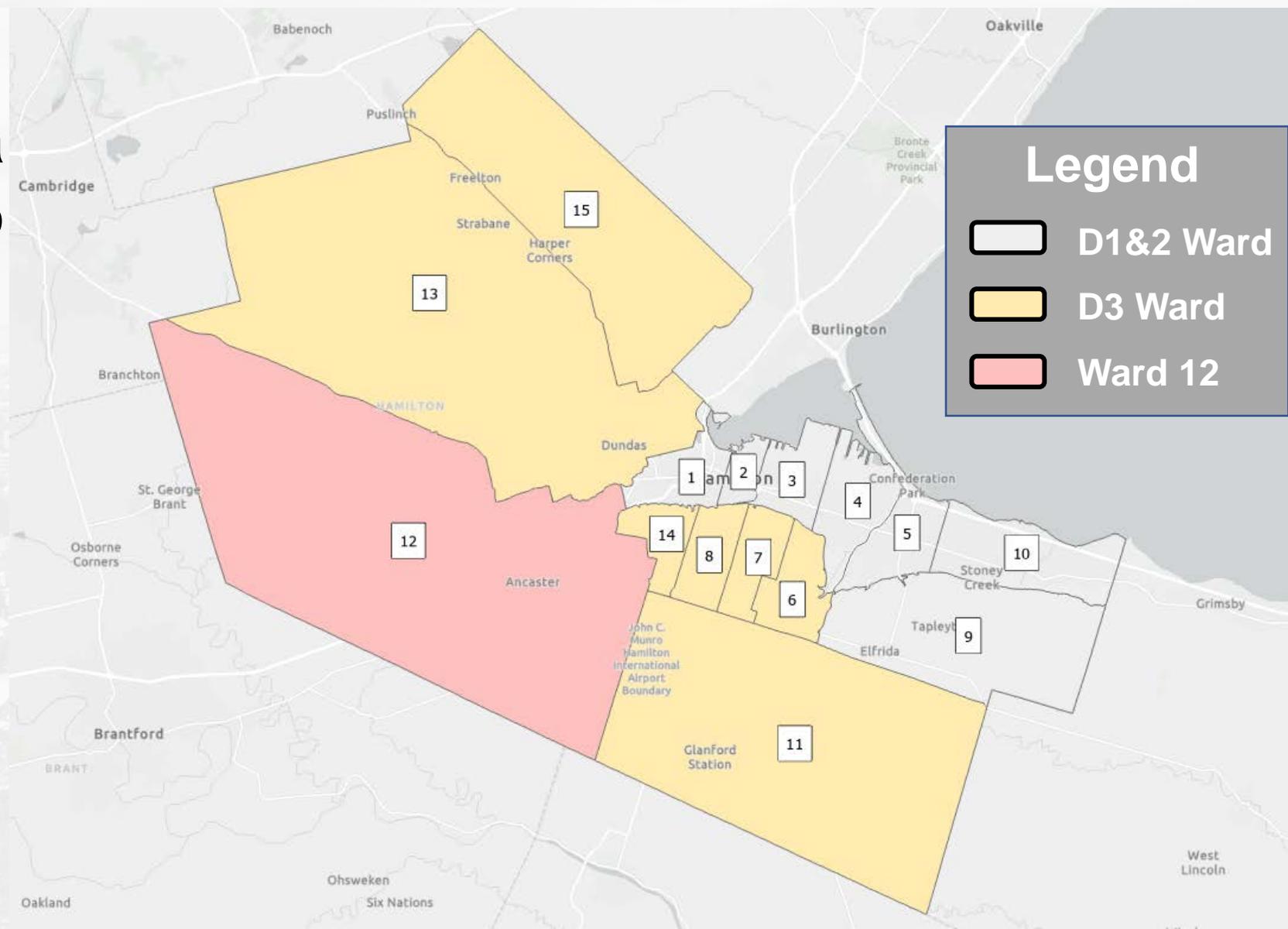
Div	Length (km)
1	262
2	772
3	1972

The above figures exclude provincial roads (i.e., 403, QEW, Hwy 6, etc.)



# Ward 12 Map

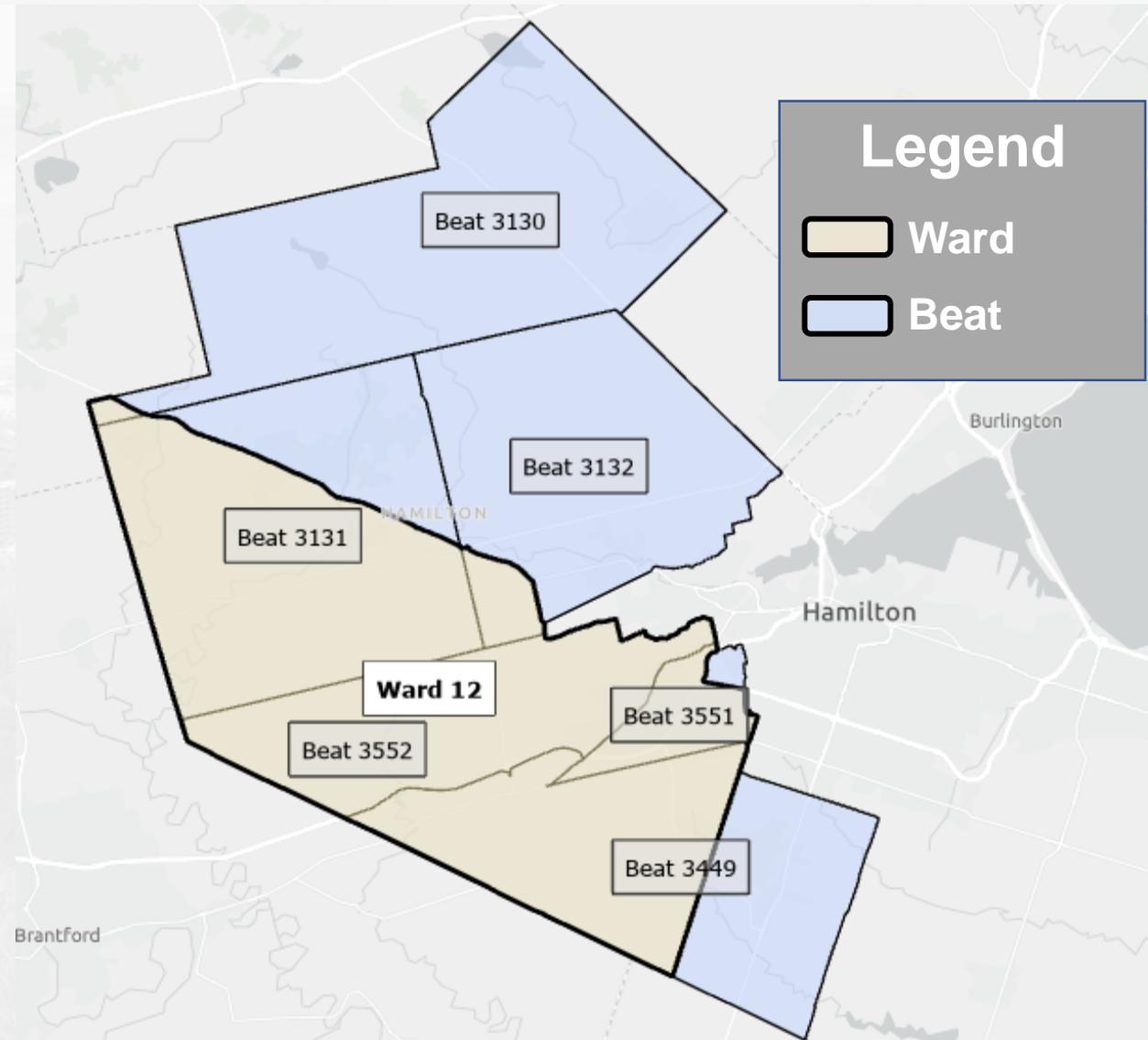
- South West Hamilton
- Largest Ward by area
  - Bordered by Hwy 8 to the north
  - Waterloo to the west
  - Glancaster Rd to the east
  - Brant County to the south



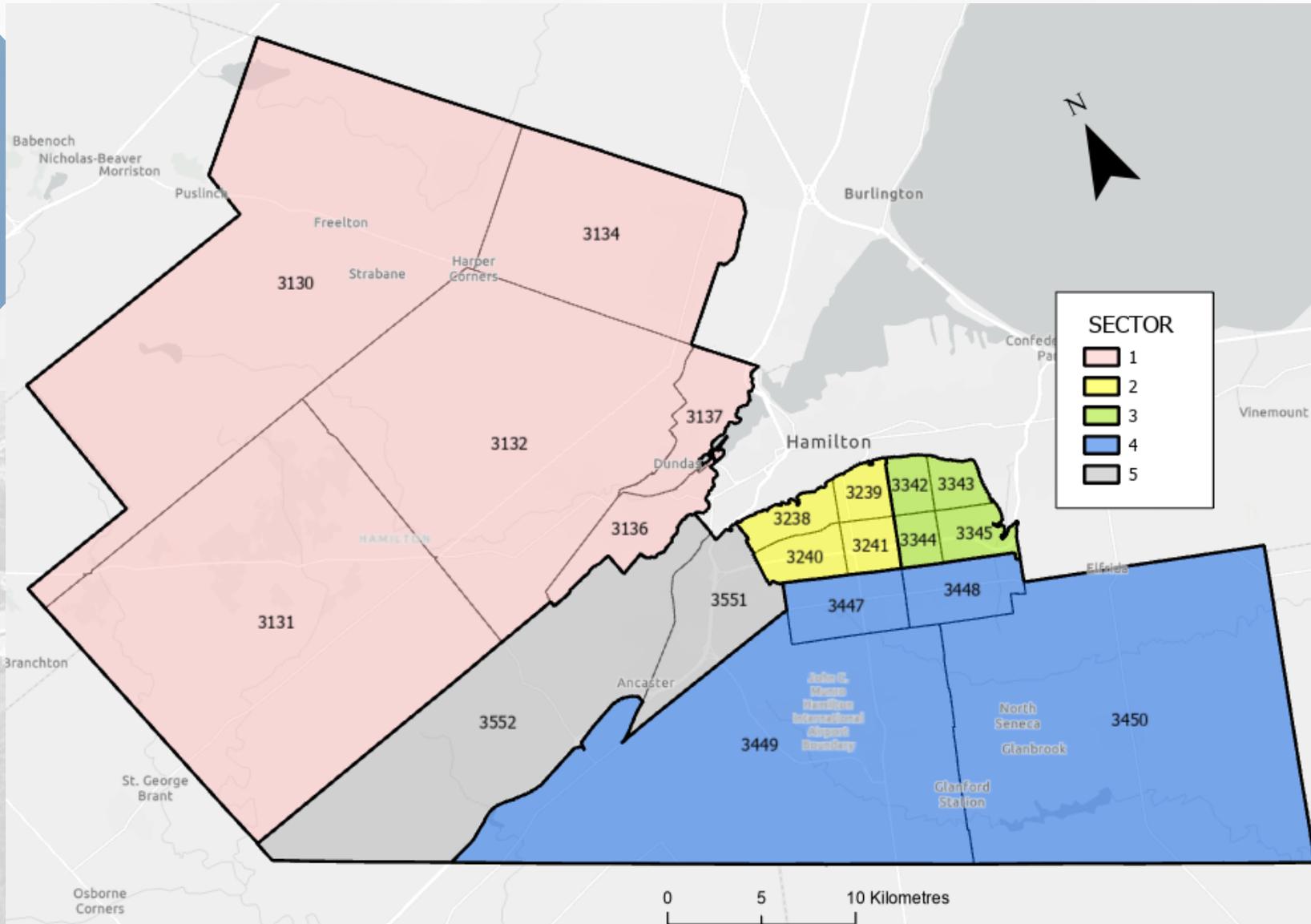
# Ward 12 by Beat

- Policed by patrol officers working in Beats

- 3130
- 3131
- 3132
- 3449
- 3551
- 3552



# Division 3 Sectors and Beats



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# Traffic Safety Unit

- TSU is responsible for Traffic Safety city wide
- The TSU is comprised of officers who respond to / investigate Motor Vehicle Collisions where there is personal injury.
- These officers also conduct directed patrols in areas of high collision intersections. Enforcement of all HTA offences in these areas creates high visibility with the goal of correcting illegal driving behavior and reducing collisions.



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# Ward 12 Crime Statistics



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## Monthly Crime Trends

### Ward 12 - December 2024

The following figures refer to Ward 12, December 2024 data. Totals for This Year refer to 2024 Year End.



### Crime Indicators

Total This Year **506**  
Total This Month **34**

Crime Indicator	Total This Year	Total This Month
Theft From Auto	118	9
Auto Theft	139	8
Break and Enter	93	7
Assault	107	4
Robbery	14	3
Sexual Violation	20	2
Theft Over	15	1

-  Above 5 Year Monthly Average
-  Below 5 Year Monthly Average
-  Equivalent with 5 Year Monthly Average



## 5 Year Trends

The following figures refer to data from 2019 - 2024. The total values refer to the total for 2024. The 5 Year average is calculated based on data from 2019 - 2023 (not including 2024).

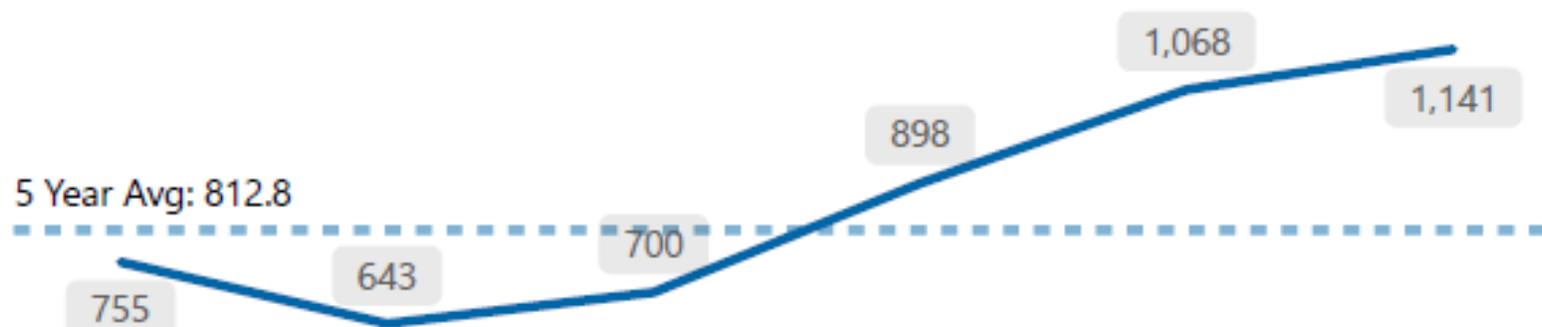
### Property Crime



Total

**1,141**

\*Ward 12



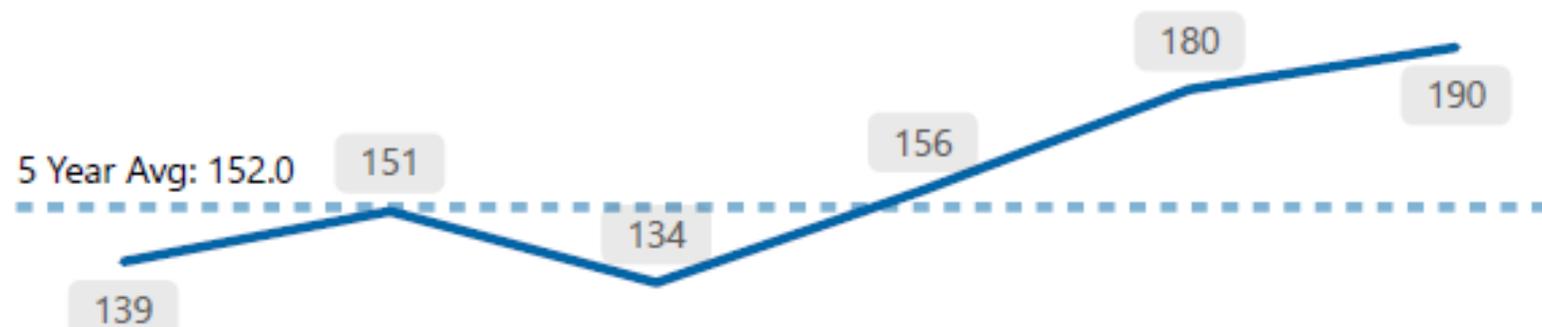
### Violent Crime



Total

**190**

\*Ward 12



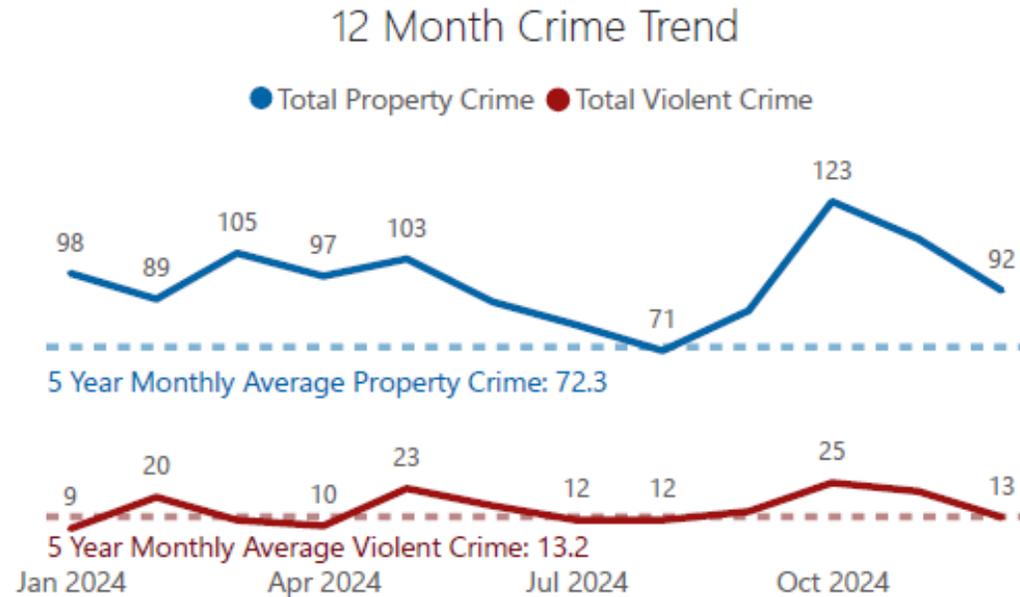


The following figures refer to Ward 12, December 2024 data. Totals for This Year refer to 2024 Year End.



### Violent Crime & Property Crime

Total Property Crime This Year	<b>1,141</b>
Total Property Crime This Month	<b>92</b>
Total Violent Crime This Year	<b>190</b>
Total Violent Crime This Month	<b>13</b>



- Above 5 Year Monthly Average
- Below 5 Year Monthly Average
- Equivalent with 5 Year Monthly Average



## 5 Year Trends

The following figures refer to data from 2019 - 2024. The total values refer to the total for 2024. The 5 Year average is calculated based on data from 2019 - 2023 (not including 2024).

### Calls for Service

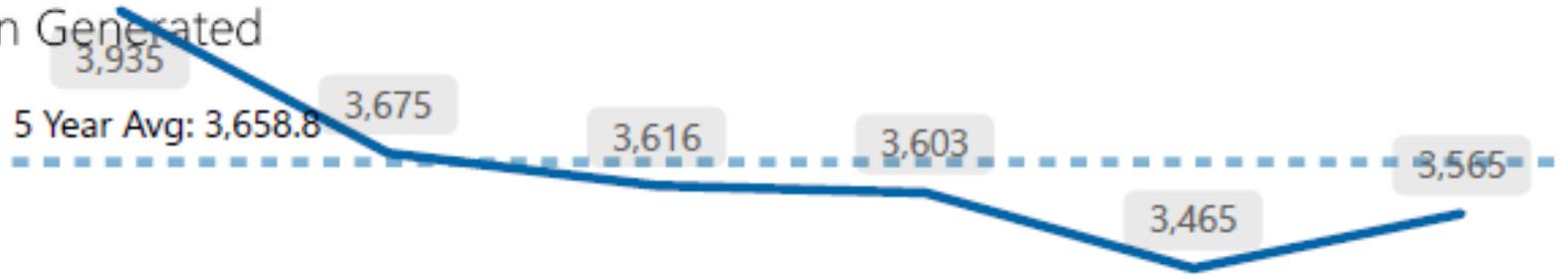
\*Citizen Generated



Total

**3,565**

\*Ward 12



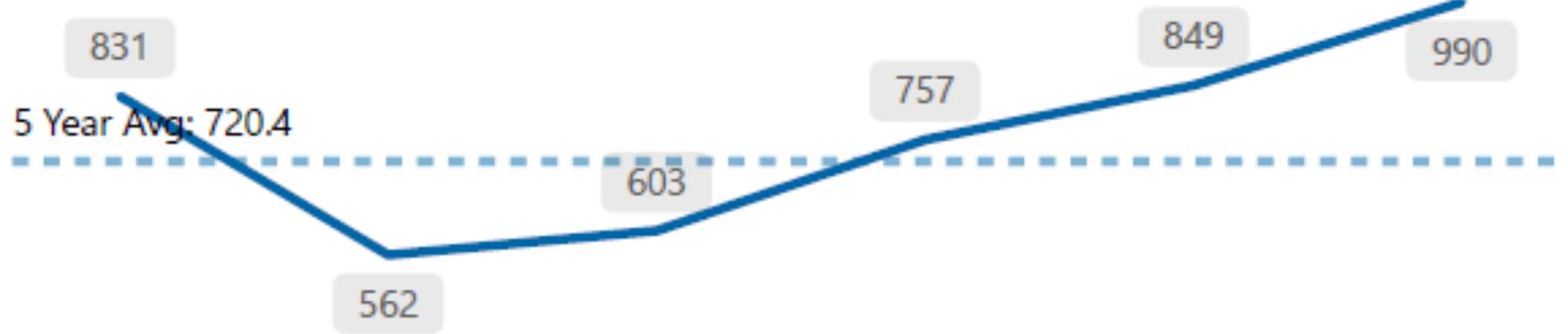
### Collisions



Total

**990**

\*Ward 12



NOTE: Over the past year, HPS has changed the processes by which we receive and count Motor Vehicle Collisions (MVCs). The numbers provided above are MVCs which had some kind of HPS involvement.

# What is COAST?

- The **Crisis Outreach and Support Team (COAST)** provides services to people of all ages experiencing a crisis related to mental health and addictions.
- COAST is a unique partnership between mental health professionals from St. Joseph's Healthcare Hamilton and specially trained police officers from Hamilton Police Service.
- COAST is a multidisciplinary team consisting of nurses, social workers, occupational therapists, crisis triage workers and plainclothes police officers.
- **Crisis Triage and Support Workers** respond to people in crisis who call the crisis line. In collaboration with other members of the team, they complete initial telephone assessments and provide follow-up support.
- **COAST is not a rapid-response unit.** If your situation is a life threatening emergency, please call 911.



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# What is MCRRT?

## Mobile Crisis Rapid Response Team (MCRRT)

- **MCRRT** members are First Responders consisting of mental health professionals and dedicated uniformed police officers in a marked police cruiser, responding to 911 calls for persons in crisis. Police Officers are trained in (CIT) Crisis Intervention Training. They are specially trained to help people who are experiencing a mental health and addiction crisis.



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# What is SNP?

## The Social Navigator Program(SNP)

- The SNP was created and launched in 2011 to help assist those within the community navigate a more successful outcome using the social determinants of health. The partnership was created with the Hamilton Police and Hamilton Paramedic Services to deal directly with the higher users of services in the community, who require a much more navigated approach to response for service to them.
- The SNP is staffed by 5 full time SNP officers (3 adult and 2 youth) and 4 full time paramedics



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# What is RIST?

## The Rapid Intervention Support Team (RIST)

- In 2022 the Rapid Intervention Support Team (RIST) was formed to work along side SNP officers and is comprised of members from community partners including Hamilton Paramedics, St Joseph's Healthcare, Canadian Mental Health Association Hamilton, Hamilton Regional Indian Centre, The YMCA and Interval House of Hamilton, John Howard Society and Wesley Urban Ministries.
- RIST partners work alongside the SNP to provide social service and supports to individuals in the community seeking direct navigation within the community.



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# What is EET?

- The Encampment Engagement Team (EET) is a response utilized by the HPS in partnership with the City of Hamilton who provides the service with funding for two police officers. The purpose of the EET is to take a more holistic approach to those living marginalized within our city and to come up with a more tailored response to assist the enforcement aspect where required. Enforcement of the city's encampment protocol is done by Municipal Law Enforcement (MLE).



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# Reporting To Police



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# How to Report

- **Emergencies**
  - Call 911 for medical, fire, and police emergencies, including crimes in progress
- **Non Emergencies**
  - Call 905-546-4925
  - Report online at the HPS website
  - Attend any station



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# What Happens When You Call 911?

- When you call 911 your call is routed based on your location
- If you are within Hamilton, you will be routed to our Police Communications Centre - the first available operator will answer your call
- You will be asked **“9-1-1, do you require police, fire, or ambulance?”**
  - it is important you answer this question *right away*
- If you require fire or ambulance we will have to transfer your call to them - transfers take a few seconds
- Officers will be dispatched to calls in order of priority
- Tips:
  - Stay on the line, do not hang up
  - Be prepared to tell the operator the location and nature of your emergency



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# What Happens When You Call the Non-Emergency Line?

- An automated attendant will answer your call
  - If you know which extension you want to reach, you can type it in at this point
  - Otherwise, stay on the line and an operator will answer your call
- The operator will take note of your details and will let you know what the next steps will be
- If your call requires additional police response, one of two things will happen:
  - Either an officer will call you back to take your report over the phone
  - Or an officer will be dispatched to your location to speak with you



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# Reporting Non-Emergencies Online

https://hamiltonpolice.on.ca

Emergency? Call 9-1-1    Non-Emergency? Call (905) 546-4925    **Report a Crime**    Careers & Opportunities    Sitemap

**Service at a Glance**

-  **Crime Prevention**
  - Alarm Security Systems
  - Business Safety and Security
  - Frauds and Scams[More Crime Prevention](#)
-  **About HPS**
  - Chief Frank Bergen
  - Bergman Report
  - Community Relations[More About HPS](#)
-  **Victim Services**
  - Community Resources
  - Hate Motivated Crime
  - Victim Support & Services[More Victim Services](#)
-  **News**
  - Missing Persons
  - Public Awareness
  - Unsolved Homicides[More News](#)
-  **Careers and Opportunities**
  - Auxiliary Police Constable
  - Civilian Opportunities
  - Police Cadet[More Careers and Opportunities](#)
-  **Road Safety**
  - Accident Reporting
  - Pedestrian Safety
  - Towing and Seized Vehicles[More Road Safety](#)
-  **Report a Crime**
  - 9-1-1 Emergencies
  - Non-Emergencies
  - Online Reporting[More Report a Crime](#)
-  **How Do I...**
  - Book a Paid Duty Officer
  - File an FOI Request
  - Report a Sexual Assault Online[More How Do I...](#)

# To Report Online

- Incident must have occurred within Hamilton
- Not all reports can be made online – some must be reported in person
- The incident cannot involve lost or stolen license plates or stolen passports
- You must have a valid email address to report online



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# What *Can* Be Reported Online?

Break and Enter  
Damage to Property  
Damage to Vehicle  
Fraud  
Hate Crime  
Lost Property

Theft  
Theft from Vehicle  
Hate/bias motivated crime  
Sexual assault  
Shoplifting



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# Crime Prevention Tips

## Vehicles

- Keep vehicles locked
- *Never* leave personal ID or valuables inside vehicle
- Place keys in faraday pouches
- Invest in anti-theft devices like steering wheel locks, hood locks, and steering column collar
- If possible, park in secured garage
- Invest in after-market GPS tracker as it may assist in the recovery of your vehicle

## Homes

- Lock windows and doors at all times, including when in the house
- Change passcodes on electronic locks and garage doors regularly
- Never hide keys outside
- Don't announce vacations/trips on social media
- If you go away for an extended period, make your house look lived in (e.g., lights on timers) and have someone check on your home while you're gone



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# Contact Information

## Crime Managers

905-540-5142

905-546-2447

## Aggressive Drivers

905-546-1768

[aggressivedriver@hamiltonpolice.ca](mailto:aggressivedriver@hamiltonpolice.ca)

## Non-Emergency

905-546-4925

## COAST (Crisis Outreach and Support Team)

905-972-8338

## Traffic Unit

905-546-4760

## Crime Stoppers

1-800-222-TIPS

1-800-222-8477



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